Dr. Kusiluka Stresses Personal Data Protection in digital era

As the digitalization of business processes gathers pace in Tanzania, Chief Secretary Dr. Moses Kusiluka has urged public institutions to prioritize the protection of personal data and privacy in accordance with the Personal Data Protection Act, 2022.

Enacted in 2022, the Act sets out principles for the protection of personal data, establishes minimum requirements for the collection and processing of personal information, provides for the establishment of the Personal Data Protection Commission, and strengthens safeguards for data processed by both public and private entities.



Speaking at the 6th e-Government Annual Conference held in Arusha from 17-19, February 2026, Ambassador Kusiluka said compliance with the Act is essential to supporting Government efforts to build a trusted digital government and achieve the National Development Vision 2050.

At the event, the Chief Secretary noted that Tanzania's recent international recognition through the United Nations Public Service Award, the World Summit

on the Information Society (WSIS), and the World Bank's GovTech Maturity Index assessment confirms that the country is on the right path in digital government transformation.

"These achievements belong not only to e-GA but to the entire Government and all Tanzanians," he said.

Despite the progress made, Dr. Kusiluka acknowledged that several challenges remain, including inadequate compliance with the e-Government Act of 2019, its Regulations, Standards and Guidelines, a shortage of specialized ICT professionals, and the rapid pace of technological change.

He therefore directed all public institutions to fully comply with the e-Government Act of 2019 and its subsidiary instruments.

" Every Head of Public Institution is responsible for ensuring that all ICT projects within their institution comply with these legal requirements from initiation through implementation and operation," he emphasized.

The Chief Secretary also directed the e-Government Authority (e-GA) to submit a report on all Government ICT projects that did not comply with the e-Government legal framework so that appropriate action can be taken through the National e-Government Steering Committee, which he chairs.

"Accounting Officers are also directed to convene Institutional ICT Steering Committee meetings on time and submit quarterly reports to e-GA. This will help prevent duplication of ICT projects and ensure interoperability across Government systems," he added.

Regarding the meeting, organized by e-GA and supported by 44 sponsors from various sectors, Dr. Kusiluka said the Sixth Working Session should serve as a platform for open dialogue, experience sharing, learning and the formulation of actionable resolutions to accelerate digital transformation in Government.

Amid growing cybersecurity challenges and the rise of emerging technologies such as Artificial Intelligence (AI), he expressed optimism that participants would prioritize in-depth discussions on the ethical and responsible use of these technologies to safeguard national interests, values and traditions. The meeting brought together more than 1,400 participants from various sectors.

In his opening remarks, Dr. Kusiluka commended the Chairperson of the Board of Directors of e-GA, Dr. Musa Kissaka, Director General, Engineer Benedict Ndomba, as well as the Management and staff of the Authority for the excellent preparations of the meeting.

He said the initiative demonstrates the strong commitment of the Sixth Phase Government, under the leadership of H.E. President Samia Suluhu Hassan, to strengthen the use of ICT as a key tool for institutional reforms and improved public service delivery.

Referring to this year's theme, "Enhancing Government Performance by Strengthening Public Service Delivery through Secure and Inclusive e-Government Systems," Ambassador Kusiluka said it reflects the Government's direction to ensure that public services are high quality, timely, transparent, secure, accessible, efficient and affordable—anytime and anywhere through ICT.

ISO/IEC 27001:2022 CERTIFIED | ISO 9001: 2015 CERTIFIED